	POSITION TITLE	Associate Clinical Nurse Manager			
HAWKE'S BAY District Health Board Whokawateotia	DIRECTORATE	Mental Health and Addictions	DEPARTMENT	Intensive Mental Health, Ngā Rau Rākau	
	<b>REPORTING TO</b> (operationally)	Clinical Nurse Manager, Ngā Rau Rākau	<b>REPORTING TO</b> (professionally)	Clinical Nurse Manager, Ngā Rau Rākau	
DIRECTORATE RESPONSIBILITIES & DIRECT REPORTS	This role covers the Mental Health Intensive Service in the Hawke's Bay District Health Board (HBDHB) Staff reporting - Direct 15 – 20 (Registered Nurses & Health Care Assistants)				
DIRECT REPORTS	To support the Clinical Nurse Manager (CNM) with delegated operational management and professional activities of Ngā Rau Rākau in consultation with the Mental Health and Addictions Directorate Leadership				
PURPOSE OF THE POSITION	<ul> <li>Team and other relevant managers. This includes:</li> <li>Clinical coordination and expertise to enable an effective practice environment (patient flow)</li> </ul>				
	<ul> <li>Ongoing responsibility for human resource activity which includes safe staffing, rostering, annual performance reviews, peer review for nursing PDRP requirements, annual and sick leave management</li> <li>Provision of direct clinical care as required</li> </ul>				
	Provides clinical leadership for staff and assists with coaching and supervision				
KEY DELIVERABLES	Delivery of safe and effective services in partnership with clinicians				
	<ul> <li>Patient flow through the clinical area is actively managed</li> <li>Assistantical tensors with difficult (assessment discharges to support action) flow.</li> </ul>				
	• Assists clinical teams with difficult / complex discharges to support patient flow				
	<ul> <li>Maintains a safe environment for patients, staff and the public</li> <li>Service delivery and environment device the interview in the service service is a service se</li></ul>				
	<ul> <li>Service delivery and capacity is managed within available resources</li> </ul>				
	• Standards of care are assured and documented				
	<ul> <li>Build effective relationships with clinical teams within the department and across other departments</li> </ul>				
	Safe staffing and staff management				
	o Effectively manages staffing recruitment to maintain safe staffing levels within department				
	<ul> <li>Supports the development and implementation of CCDM</li> </ul>				
	<ul> <li>Ensures staff are competent, motivated and appropriately trained (including all mandatory training) who are focused on providing the best possible patient care by agreeing accountabilities and standards of performance and regularly providing feedback, taking corrective action as appropriate and acknowledging good performance</li> </ul>				
	<ul> <li>Ensures al evidenced</li> </ul>	es all staff within the team have an annual performance review and are competent as need by a currently assessed nursing portfolio via the approved Professional Development and nition Programme (PDRP)			
		v manages leave requirements (annual & sick leave) ensuring appropriate coverage to affing levels are maintained			
	<ul> <li>Ensures rosters are compliant with the DHB/NZNO MECA requirements</li> </ul>				
	<ul> <li>Supports staff as delegated on return to work programmes with Occupational Health</li> </ul>				
	<ul> <li>Ensures nursing staff maintain APC's and are supported to demonstrate competencies via the nursing professional development and recognition programme (PDRP)</li> </ul>				
	<ul> <li>Supports c</li> </ul>	linical placements for undergradua	te nursing students	throughout the academic year	
	Quality systems				
	<ul> <li>Supports of journey</li> </ul>	compliance of systems to facilitate	continuity of qualit	y patient care, during the patient	
	<ul> <li>Supports t</li> </ul>	the CNM as delegated with event and complaints management			
	o Implement	ts quality initiatives requirements			
HEALTH & SAFETY RESPONSIBILITIES	HBDHB is committed to maintaining and promoting the health & safety of all its staff, contractors, volunteers and patients. In <b>this role, your duties are:</b>				
	Not to do anything that puts your own H&S at risk				
	<ul> <li>Not to do anything that puts others H&amp;S at risk</li> <li>Not to do anything that puts others H&amp;S at risk</li> </ul>				
	<ul> <li>To follow all health and safety policies and procedures</li> </ul>				
	<ul> <li>To follow all reasonable health and safety instructions</li> </ul>				
	(You have the right to cease work if you believe that you, or others, are at risk of serious harm).				
	(row have the right to cease work in you believe that you, or others, are at risk of serious halfill).				

	INTERNAL	EXTERNAL			
KEY WORKING RELATIONSHIPS	Clinical Nurse Manager	Other service providers			
	<ul> <li>Nursing &amp; HCA team within department</li> </ul>	<ul> <li>Primary and NGO sector</li> </ul>			
	<ul> <li>Directorate Leadership team</li> <li>Primary and NGO sector</li> <li>Regional/other DHB services</li> </ul>				
	<ul> <li>Allied Health staff</li> </ul>	• Academic providers e.g. EIT students & staff			
	Medical staff				
		Nursing Council of New Zealand			
	Patient Advisory Group and other consumer / family / whanau advisory services	<ul><li>New Zealand Nurses Organisation</li><li>Ministry of Health/National Health Board</li></ul>			
	Wider teams across departments     HQSC				
	Hospital Co-ordination Unit				
	Duty Managers				
	Chief Nursing & Midwifery Officer				
	Education & Development services				
DELEGATION AND DECISION	Makes decisions within delegated responsibility to meet requirements within the department Is required to ensure human resource components of the role meet agreed KPI's Works collaboratively with the CNM and any other ACNM's within the department to achieve the plan and to problem solve complex issues as they arise.				
HOURS OF WORK	80 per fortnight				
EMPLOYMENT AGREEMENT & SALARY	In accordance with the DHB's / NZNO Nursing & Midwifery Multi Employer Collective Agreement (MECA) Designated Senior Nurse Grade 5 \$94,088 - \$103,596 gross per annum according to qualifications and experience				
DATE	June 2019				
EXPENDITURE & BUDGET ACCOUNTABILITY	As delegated				
	Manages both nurses and health care assistants within the department				
	Effectively managing time and prioritising workload to ensure work is completed within the agreed time and KPI's are met				
	Completion of annual performance reviews for all team members				
SCOPE & COMPLEXITY	CNI ACNM Team of RN's & HCA's	ACNM Team of			

## ESSENTIAL CRITERIA

#### Qualifications

- Current registration with Nursing Council of New Zealand as a Registered Nurse.
- Post graduate qualification in nursing / health with ongoing tertiary study plans.

#### Experience

• At least 5 years' experience in mental health and addiction nursing.

#### Business / Technical Skills

- Holds a current annual practising certificate as a Registered Nurse.
- Evidence of meeting the NZ College of Mental Health Nurses Standards and Practice for Mental Health Nursing in Aotearoa New Zealand (2012).
- Holds a currently assessed expert level or designated senior nurse level PDRP via an approved Nursing Professional Development Recognition Programme (PDRP).
- Has a sound knowledge of IT programmes e.g. word, excel, etc.
- An understanding of continuous quality improvement.
- An understanding of HR process & performance management.
- SPEC trained (either up to date or planned)

## Leadership Competencies

- Excellent facilitation, coordination, planning and prioritisation skills.
- Ability to work under pressure.
- Leadership and mentoring qualities, including preceptorship and adult teaching skills.
- Clinical role model.
- Demonstrates sound analytical skills.
- Credibility and integrity (embraces professionalism and ethical practice).
- Ability to grasp implications of a situation quickly and is able to make effective decisions quickly.

#### **Key Attributes**

- Proven ability to work within a multidisciplinary team.
- Demonstrated time management skills.
- Effective communication skills to build positive relationships.
- Positive attitude with problem solving focus

#### Effectively Engaging with Māori

- Demonstrates knowledge and understanding of local tikanga and Māori culture sufficiently to be able to respond appropriately to Māori
- Is visible, welcoming and accessible to Māori consumers and their whānau
- Actively engages in respectful relationships with Māori consumers and whānau and the Māori community
- Actively seeks ways to work with Māori consumers and whānau to maximise Māori experience
- Actively facilitates the participation of whānau in the care and support of their whānau member

#### Physical requirements for role

- Able to kneel
- Able to get 1 knee up on bed
- Able to squat

## **ESSENTIAL CRITERIA (continued)**

- Able to raise arms above head
- Able to reach arms out in front
- Able to walk up 2 flights of stairs without stopping
- Able to do at least 3 half press ups (i.e. on knees)

## Vaccination status for role

Vaccinations as per the current employee immunisation policy including annual influenza vaccination

## DESIRABLE CRITERIA

#### Experience

- Recent experience in acute care setting in a public hospital
- Experience of working with audits and research
- Experience and understanding of HR process and performance management
- Knowledge of the political, legislative or other external influences affecting the health sector.

## Business / Technical Skills

- Understanding of organisational dynamics and able to work effectively in a complex multi-professional workplace.
- Sound IT skills



# **Our Vision and Values**

Te hauora o te Matau-a-Māui: Healthy Hawke's Bay Excellent health services working in partnership to improve the health and wellbeing of our people and to reduce health inequities within our community.





Showing **respect** for each other, our staff, patients and consumers. This means I actively seek to understand what matters to you.

**Å**KINA IMPROVEMENT

Continuous *improvement* in everything we do. This means that I actively seek to improve my service.



Working together in *partnership* across the community. This means I will work with you and your whānau on what matters to you.

## TAUWHIRO CARE

Delivering high quality *care* to patients and consumers. This means I show empathy and treat you with care, compassion and dignity.