

# Corporate Services



11 May 2022

[REDACTED]  
[REDACTED]

Dear [REDACTED]

## **YOUR OFFICIAL INFORMATION ACT (1982) REQUEST HBDHB REF: OIA2022041**

I refer to your Official Information Act request transferred to district health boards by the Ministry of Health on 11 April 2022 where you requested information from Hawke's Bay District Health Board (HBDHB). Your questions and HBDHB's response is provided below:

***Can ministry of health please email me aggregated staff investigations of assaults on patients ie staff fired, investigated and resigning before being fired / criminal charges being laid / withdrawn by victim?"***  
***Your request was clarified on 1 April 2022 for: "All DHB records and records before DHBs set-up."***

Hawke's Bay DHB is able to provide data held between 2012 to current date. Information held pre-2012 would require manual review of individual records. Therefore, this portion of your request is declined under section 18 (f) of the Official Information Act relating to substantial collation and research.

Hawke's Bay DHB has recorded three allegations of staff assaults on patients between 2012 to current date. The DHB's investigation process involves full transparency with the complainant and whānau where they are involved in the process and subsequent outcomes of any investigation.

A 2017 complaint was fully investigated and subsequently ruled unfounded. The complaint was formally closed.

In 2020 the DHB recorded two allegations. These allegations were fully investigated with formal warnings issued, including additional staff training being undertaken. Investigation outcomes did not result in dismissal, legal proceedings or resignation from the workforce.

I trust this information meets your needs. If you would like any further information or clarification please contact us via email. If you are not satisfied with this response you may contact the Office of the Ombudsman, phone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Hawke's Bay DHB website after your receipt of this response.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chris Ash".

Chris Ash  
Chief Operating Officer

cc: Ministry of Health via email: [SectorOIA@moh.govt.nz](mailto:SectorOIA@moh.govt.nz) [oia@hbdhb.govt.nz](mailto:oia@hbdhb.govt.nz)

---

**CHIEF EXECUTIVE'S OFFICE**  
Hawke's Bay District Health Board

Telephone 06 878 8109 Fax 06 878 1648 Email: [ceo@hbdhb.govt.nz](mailto:ceo@hbdhb.govt.nz); [www.hawkesbay.health.nz](http://www.hawkesbay.health.nz)  
Corporate Office, Cnr Omahu Road and McLeod Street, Private Bag 9014, Hastings 4156, New Zealand