

June 2021

Tēnā koutou,

Since last month's note we have moved on significantly with our COVID-19 vaccination programme and are now rolling it out to people in Group 3, over 65s and those with an underlying health condition, in our region.

This is not an easy logistical task. We have super clinic sites set up at Hastings Racecourse, in Waipawa at the rugby clubrooms, Napier at the Taradale Club and in the Wairoa Health Centre at Queen Street Practice. We have 99 trained vaccinators, working on a roster basis throughout the region on this, the largest vaccination roll-out in New Zealand's history.

Many of you will have seen recent media and the need for us to vaccinate to plan in order to manage the supply of vaccine into the country through the next five weeks. We won't be accepting any walk-ins at any of our super clinics and will be managing that carefully.

People in Group 3 can expect to receive an invitation letter from the DHB (or be contacted by their health provider) by the end of July. Group 3 is a large cohort of people (over 50,000 for Hawke's Bay) so not everyone will receive their invitation at the same time.

We will begin inviting people in Group 4 to book their vaccinations from the end of July. You can read more about how we are progressing with the rollout in this newsletter.

Nurses' strike

Maintaining patient care and continuing to provide confidence in our services during the nurses' strike was a critical part of our role in providing safe health services to our community during the recent eight-hour strike.

We respect the right of New Zealand Nurses Organisation (NZNO) members to take industrial action in support of their claims – our focus is on keeping our communities safe.

Non-clinical volunteers, like myself, were a mixture of members of the community and staff within the health sector who normally work in corporate or other non-medical roles.



Pictured (left to right): Sandra Bee, Emergency Response Advisor; Sarah Shanahan, Engage Community Allied Health Manager; Keriana Brooking, Chief Executive Officer; and Sally Houliston, Nurse Consultant, Workforce Development volunteer during the nurses' strike.

We were there to provide additional support to staff working, such as delivering meal trays and helping patients open meals if unable, filling up water jugs, and assisting patients/whānau.

I volunteered in the Emergency Department and met some great people. I helped people to and from the bathroom and did many tasks to help support the busy ED staff.

In my short time there I learnt what a great service our St John volunteers provide on a daily basis to patients in ED. They sit and talk with them as well as offer tea and coffee to stressed and tired whānau.

Nothing beats first-hand knowledge. Seeing the unrelenting wave of patients and whānau who were cared for by our wonderful team reinforced to me how much our healthcare workers go above and beyond to provide care and support to others in need. Thank you to the great team of volunteers and organisers we had to support the teams working during the strike period and to our understanding patients and whānau.

Oliver Smales Memorial Trust

It was my privilege to attend and meet with the trustees of the Oliver Smales Memorial Trust recently.

The trust, set up in 2005, was named in memory of Dr Oliver Smales, a Hawke's Bay paediatrician. Dr Smales wanted equitable access to professional development funding for nursing and the allied healthcare workforce who have limited access to this funding.

The trust, which had an initial capital base of \$90k after a fundraising event and matching funding from the DHB, has honoured Dr Smales' vision since its inception 15 years ago. Many of our staff and numerous other agencies have benefited, which now has a capital base of \$300k with other grants assistance since its creation.

I was saddened to learn of the recent passing of long-serving Chair of the trust Kevyn Moore in May. Kevyn dedicated a huge amount of time and energy to the trust, ensuring investments were sound. Trustee Molly Wilson has stepped in as interim chair to maintain stability until the next annual general meeting. Thank you, Molly.

Trusts such as this one play a huge role in our health community and I am sure the trust would welcome enquiries or applications for funding.

Pōrangahau beach house

Many of you may have used the Pōrangahau beach house, Kahira Holiday House. The house has a long and rich history with the DHB. Originally the section was donated by the NJ Sciascia Estate to the nurses of the Waipukurau Hospital.

The section was part of the Paerahi block, originally Māori land belonging to the Rohipa family. A condition of the gift was that the building should be named after Mrs Ngarongo Kahira Sciascia and her husband Nicholas James Sciascia in their memory.

The building was transported from Pukeora Home, Waipukurau, in the 1970s and placed on a section at Pōrangahau Beach. The Waipukurau staff had money deducted from their pay to establish the buildings on the section. You can find more information about the house under the staff wellbeing section of Our Hub.

The building has now reached a point where it needs significant repair. I have asked for a full report of how much this will cost. I have reported this to the Board and expect to bring a report back within the next two months detailing the costs and use of the flats along with some recommendations.

I expect many of you would like to know about this. If you have anything you would like us to consider, as the report is prepared, please email me: keriana.brooking@hbdhb.govt.nz

Health reforms

If you missed the update from the Government's Transition Unit (TU) on the Health and Disability Sector Reform, you can find their latest newsletter on the 'Health and disability reforms' page, on Our Hub under the Our Place section.

The focus of the TU since the Minister's announcement in late April has been on engaging the sector and progressing critical deliverables, such as the legislation to establish the interim and new entities. This includes developing the NZ Health Plan and preparing for interim boards to be in place from September 2021. The future system will also be based on a 'locality approach' to deliver primary and community services, which the TU is developing and testing through prototypes.

Engagement with the sector will continue from the second half of this year as the TU establish the New Zealand Health Charter, which will help shape the national health workforce once the two new entities are formally established in June 2022.

I will continue to keep you posted as we receive more information.

Ngā manaakitanga,

Keriana

Latest news

More than a needle in the arm | Thanks to the COVID-19 Vaccination Programme team

The COVID-19 vaccination programme is New Zealand's largest vaccination rollout ever. Delivering the vaccine to our Hawke's Bay community in a convenient and equitable way is a complex task, requiring significant planning, administration, workforce development,

technology and communication. Our COVID-19 Vaccination Programme team are doing a great job. Here's how we are progressing.

As at 16 June 2021, we have carried out **32,177** vaccinations with **9,773** people completing both courses.

The vaccine is available at a number of clinics across Hawke's Bay thanks to collaboration between the DHB's team, primary care, iwi, taiwhenua, regional councils and venues. This includes three mass vaccination centres in Hastings, Napier and Central Hawke's Bay, which are capable of 700+ vaccinations per day as the programme scales up. In addition, clinics for Māori and Pacific people in harder to reach communities and several private practice vaccination clinics are now operating.

Nearly 100 vaccinators have been employed and trained with more coming on board. They are working seamlessly in the clinics with more than 60 administration staff.

A number of our registered nurses (RN) are at the super clinics to monitor people after their vaccinations. Each clinic also requires a RN trained as a site lead and several vaccinators to draw vaccines ready for use.

Carefully managing the vaccine orders, inventory and cold chain is logistically challenging and is impressively managed by the logistics team, site leads and RNs.

Outside of the clinics, a team of nine staff (with more in training) are operating our new COVID-19 vaccination call centre for bookings, which has taken the pressure off the bookings team who have been managing this so far. The call centre team are already handling 1600 calls per day!

Behind the scenes there has been a huge amount of work from Digital Enablement to get the data and the technology needed for the programme, our clinics and the call centre.

Throughout the project, ensuring access to the vaccine is equitable and that our workforce is diverse has been front and centre.

Hawke's Bay DHB is now in the final stages of vaccinating Group 2 and at the same time have started vaccinations for Group 3 (protecting the people who are at risk of getting very sick from COVID-19). There are over 50,000 people in Group 3 so this will continue through the next few months.

The vaccine is free for everyone in Hawke's Bay aged 16 and over. People at greater risk will be vaccinated first.



Pictured (left to right): A big shout out to the team who ran the first Saturday COVID-19 vaccination clinic on May 29. It was a great team effort to vaccinate over 550 people and it ran like clockwork thanks to their hard work and all the people behind the scenes. Ka pai team!

Group 1 (complete)	Includes border and MIQ workers and their household contacts.
Group 2 (final stages of being vaccinated)	This includes frontline health workers, people working and living in long-term residential care, Māori and Pacific people aged 70 and over, the people they live with and their carers.
Group 3 (vaccinations have started)	This is for people who are at risk of getting very sick from COVID-19. This includes people aged 65 or over, those with an underlying health conditions, people with disabilities, pregnant people or those in a custodial setting.
Group 4	Everyone else aged 16 or over. Vaccinations will begin around the end of July.

These dates are estimates. For more information and the latest updates visit hbcovidvaccine.nz



*As at 16 June 2021.

Funding for ten-million-dollar upgrade at hospital given the green light

Three projects to upgrade Hawke’s Bay Hospital’s facilities at a cost of \$10 million have been given the green light by the Ministry of Health and will support the DHB to undertake more surgery each year, replace our angiography suite and upgrade our electrical supply.

Upgrade to two procedure rooms in Ruakopito to support more surgery in Hawke’s Bay

A project to upgrade two procedure rooms in Ruakopito (endoscopy) will free up theatre space so that around 40-60 additional procedures on-site can take place in Hawke’s Bay each month.

The project involves capital improvements to two procedure rooms, including the purchase and installation of surgical and anaesthetic pendants and the ordering of clinical equipment. This allows ophthalmology procedures to be performed in Ruakopito instead of their current home in the main theatre block.

Innovation Lead, Ben Duffus, says that all going to plan construction will start in August and the new ophthalmology procedure room will be ready for its first patient by December this year.

“Getting this project across the line has been a great example of innovation from the Surgical Directorate; and ākina (improvement) and raranga te tira (partnership) in action.

“When we built Ruakopito, three procedure rooms were created with a view to only use two and keep a third for future-proofing as endoscopy grows.

“However, as demand for health services grow we need to make the most of every bit of space we have at the hospital. So, we challenged ourselves to think of innovative ways of using the space.”



Pictured (left to right): Anna Harland, Perioperative Unit Manager; Phil Manoy, Deputy Service Director (Surgical); Nicole Evans, Associate Clinical Nurse Manager (Ophthalmology/ORL/MaxFacDental); and Ben Duffus, Head of Innovation & Strategic Partnership pictured outside one of the rooms that will be upgraded.

Perioperative Manager, Anna Harland, notes that ophthalmology was the logical choice. “It’s a speciality where procedures such as eye cataracts can be done in a smaller space. We’ve also chosen equipment that is mobile so that we can move the equipment as required in the future.

“Bringing two services together to share a space like this has it’s challenges so it’s required a lot of collaboration between Facilities, Digital Enablement, and the Medical and Surgical directorates. The Ophthalmology and Endoscopy clinical teams in particular, have worked tirelessly to ensure the concept is clinically sound and operationally feasible.

“Ultimately, as a result of some innovative thinking and team work we’ve come up with a solution that will benefit our community and allow us to perform more operations for the people of Hawke’s Bay.”

Upgrade to our angiography suite

The second \$3 million investment involves replacing the hospital’s angiography machine, providing a better experience for patients requiring interventional radiology, vascular and cardiology procedures and giving staff providing these services a better work environment.

The new machine will reduce the radiation dose and offers better image quality to help with diagnosis and treatment.

It also involves undertaking construction work to upgrade the plant room and structural work for seismic strengthening and for HEPA air (high-efficiency particulate air) to be installed.

The DHB plans to start upgrading the angiography suite later this year and for it to be complete in the first half of 2022 (calendar year).

The final project the DHB has received funding for is a \$4 million upgrade to the hospital’s electricity supply and involves replacing a number of the main switchboards.

Painting gifted to Hawke's Bay Hospital for 12 months

Fitting perfectly on a large wall in Hawke's Bay Hospital's Education Centre is now a large-scale landscape painting - making a statement both metaphorically and physically.

Wairoa artist, Joanna Tokona's landscape, "*The Face of My Space*" was painted as she struggled with the unexpected death of her husband, Tāne in Hawke's Bay Hospital's Intensive Care Unit in January last year.

Joanna describes losing her husband "like being chopped in half and cut down from two to one". Her solace was painting the Wairoa and Mahia landscapes – which concluded with the *The Face of My Space*.

Joanna began the artwork in July last year finishing it in December. It was bought by Wairoa local Paul Olsen who has gifted it to the DHB for 12 months so as Paul says "everyone gets a chance to enjoy it".

For Joanna, having her painting hanging in Hawke's Bay Hospital completes a full circle for her whānau, with her granddaughter Lila born in Hawke's Bay Hospital six-months after losing her husband.

Prior to coming to the hospital, the painting hung in the Wairoa Museum where it attracted lots of attention. Wairoa Museum's manager Angela Smith said the transition from the museum to the hospital would bring joy to many people, as so many more could get the chance to enjoy it.

Speaking on behalf of Hawke's Bay DHB, at the gifting ceremony of the painting, Chief Allied and Professions Officer Andy Phillips said the DHB was privileged to be home to the painting for the next 12-months.

Joanna has exhibited extensively in the Otago Region since 1995 and shown collections of works in Invercargill, Christchurch and Wellington.



Pictured from left Angela Smith, a Hawke's Bay DHB Consumer Representative and Wairoa Museum Manager, with Hawira Hape Hawke's Bay DHB Kaumatua, artist Joanna Tokona and the painting's owner Paul Olsen.

Meet our Portfolio Managers, Planning, Funding and Performance | Te Puni Toha Ratonga

Two new portfolio managers (PMs) Sheldon Reddie and Panu Te Whaiti recently joined our Planning, Funding and Performance Directorate.

Our five PMs manage and oversee allocated health and wellbeing portfolios, working with their system lead and Emma Foster, Executive Director Planning, Funding and Performance.

It's their job to undertake needs assessment, plan and develop the services while building relationships with our providers, including our hospital and health centres and those out in the community. Importantly, they also review the performance of our providers against agreed targets to ensure we improve health outcomes and health equity for Hawke's Bay.

Sheldon Reddie | Labs, Diagnostics and Bowel Screening PM

Sheldon recently joined us from Health Hawke's Bay where he was Commercial Manager. He has also worked for the Ministry of Social Development and Oranga Tamariki. Sheldon is skilled at negotiating contracts and focused on outcomes frameworks, results-based accountability and delivering change and equity for the Hawke's Bay population. He lives with his wife Caroline in Maraekakaho on a lifestyle block where they breed highland cows, and they both perform in a band. Sheldon's whakapapa is to Tolaga Bay and Scotland.



Sheldon Reddie (above) and Panu Te Whaiti (below).

Panu Te Whaiti | First 1000 days, Rangatahi Redesign, Sexual Health and Oral Health PM

Panu joins our team from a background in working with indigenous populations, public health and as a clinical leader in primary care. Panu brings her warmth, empathy and lived experience to the role. Prior to joining the team permanently, Panu was in the role in a fixed term capacity. She is of Cook Islands and Scottish descent.



Robyn Richardson | Hospital PM

Robyn has been with the team for about a year after two years in the Planning Team. She has a background in dietetics, having managed food service operations,



Pictured from left Emma Foster, Executive Director Planning, Funding and Performance with portfolio managers, Di Vicary, Suzanne Parkinson and Robyn Richardson.

population health projects, worked in community setting multidisciplinary teams and also general practice. Robyn lives with her husband Richard and has three grown up sons.

Di Vicary | Pharmacy, Diabetes, Cardiology, Antimicrobial Resistance Action Plan and Hepatitis C

Di is a registered pharmacist and joined the DHB in November 2016 as a Portfolio Manager. Her work experience includes Health Hawke's Bay Population Pharmacist, DHB Clinical Pharmacist Facilitator Team Leader, Radius Pharmacy Clinical Services Manager, Director of Vicary Pharmacy Services Limited and a community pharmacist. Di grew up in Hamilton; is married with two children and three grandchildren. She enjoys gardening, reading, quilting and being a member of the Stortford Lodge Rotary Club.

Suzanne Parkinson | Older Persons, Long Term Support – Chronic Health Conditions, Palliative Care and Orthotics PM

Suzanne has been a Portfolio Manager since 2020 and working at Hawke's Bay DHB since 2011. During this time she has been a Financial Analyst, and Contract Liaison for a number of portfolios including Health of Older Persons, Mental Health, Population Health, Communities Women and Children, and for a year and half in the hospital Elective Services.

More information about the Planning, Funding and Performance Directorate, which is responsible for planning our health system and buying health services to achieve equity and improved health outcomes is available on Our Hub. An updated organisation chart will be available shortly.



THANKYOU

ATR has been busy collecting warm clothing for children for the 'Jammies for June' initiative.

They had a great response with donations from across the hospital, all of which will be passed onto the Paediatric ward.

Thanks vaccinators! I had my first COVID inoculation on Saturday morning at the Wairoa Hospital and I have to congratulate everyone who was involved. It was a seamless and very well organised process - smooth, quick and time for a cuppa before leaving. Well done to the organisers. Thank you to the team for their efforts.

Lucky to get job. A BIG shout out to Queen Street Practice and Wairoa DHB management and staff. I consider myself lucky to have received the Covid-19 vaccination last Friday here in Wairoa. The professional logistics of keeping this campaign running smoothly from the moment you entered the building was brilliant and successful. The staff rocked, it bordered on a social occasion. Sincere thanks to all who planned and contributed. Proud to be Wairoa.

I would like to offer my thanks to the staff of Hastings Hospital for their great service (made difficult often by ongoing building renovations at times.) This includes orderlies who were unfailingly polite and upbeat moving beds all around the hospital, and the cleaning and meal staff. From my arrival at day surgery through to recovery then ICU after complications then finally to Ortho ward B3, I have been looked after extremely well.

Very happy with the services we have had over the years. Glad that you can help a lot of whānau out because there's a lot of people needing your help. From the bottom of our hearts, thank you all for the help.

FABULOUS FEEDBACK

Last night I was in ED. I got let out at 2:30am and I asked the receptionist could someone unlock the main entrance doors for me because I didn't want to walk through the car park to get to the main car park. A security guard came and meet me in the ED waiting area and walked me through the hospital and took me right to my car, and waited till I started driving out. He said I'd hate to think if I just opened the door and something happened to you getting to your car, I couldn't forgive myself. I really appreciated he took time to do that.