

27 June 2022

[REDACTED]  
Email: [REDACTED]

Dear [REDACTED]

## **YOUR OFFICIAL INFORMATION ACT (1982) REQUEST HBDHB REF: OIA2022063**

I refer to your Official Information Act request dated 1 June 2022 where you requested information from Hawke's Bay District Health Board (HBDHB). Your questions and HBDHB's response is provided below:

**1. *What is the current shortest, longest, median and average ED waiting time over the month of May 2022 ?***

Shortest time – 0 minutes  
Longest time – 589 minutes  
Median time – 53 minutes  
Average time – 79 minutes

This is the wait time between presenting to Hawke's Bay Hospital's Emergency Department and being "seen" by the first doctor/clinician.

**2. *How many people arriving at ED were managed (as per previous ED wait time national target definitions) within 6 hours in the last month ?***

Data for May 2022 show 72.4 percent of people arriving at Hawke's Bay Hospital's ED were managed within the six hour national target.

**3. *What is the performance against an ED wait time target of 95% managed within 6 hours(as per previous ED wait time national target definitions) for every quarter in the past year, listed per quarter ?***

April to June 2021 - 72.4 percent  
July to September 2021 - 73.2 percent  
October to December 2021 - 76.3 percent  
January to March 2022 - 75.5 percent.

**4. What are the ED presentation numbers per quarter for the past 5 years listed per quarter as an absolute number and as a per capita percentage, and totaled as an absolute number per year and as a total presentations per capita per year.**

		<b>Total Events</b>	<b>Per 100 HB Pop*</b>
<b>April 17 to March 18</b>	<b>Apr to Jun 17</b>	11527	6.48
	<b>Jul to Sep 17</b>	11665	6.59
	<b>Oct to Dec 17</b>	11756	6.51
	<b>Jan to Mar 18</b>	11726	6.45
	<b>TOTAL</b>	<b>46674</b>	<b>26.03</b>
<b>April 18 to March 19</b>	<b>Apr to Jun 18</b>	11286	6.27
	<b>Jul to Sep 18</b>	11923	6.64
	<b>Oct to Dec 18</b>	11940	6.57
	<b>Jan to Mar 19</b>	12103	6.63
	<b>TOTAL</b>	<b>47251</b>	<b>26.12</b>
<b>April 19 to March 20</b>	<b>Apr to Jun 19</b>	11755	6.46
	<b>Jul to Sep 19</b>	11875	6.56
	<b>Oct to Dec 19</b>	11804	6.41
	<b>Jan to Mar 20</b>	10912	5.86
	<b>TOTAL</b>	<b>46346</b>	<b>25.29</b>
<b>April 20 to March 21</b>	<b>Apr to Jun 20</b>	9361	5.16
	<b>Jul to Sep 20</b>	11447	6.24
	<b>Oct to Dec 20</b>	12311	6.66
	<b>Jan to Mar 21</b>	11974	6.44
	<b>TOTAL</b>	<b>45093</b>	<b>24.50</b>
<b>April 21 to March 22</b>	<b>Apr to Jun 21</b>	11851	6.37
	<b>Jul to Sep 21</b>	11154	6.09
	<b>Oct to Dec 21</b>	11280	6.08
	<b>Jan to Mar 22</b>	10631	5.73
	<b>TOTAL</b>	<b>44916</b>	<b>24.28</b>

Please note the estimated population to obtain per capita percentage is based on the 2019 Statistics New Zealand Population Projections. Furthermore, total events include all patients. However, only patients

domiciled in the Hawke's Bay DHB region are included when calculating the per capita rate. This makes up approximately 95 percent of the total events.

I trust this information meets your needs. If you would like any further information or clarification please contact us via email. If you are not satisfied with this response you may contact the Office of the Ombudsman, phone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Hawke's Bay DHB website after your receipt of this response.

Yours sincerely



Chris Ash  
Chief Operating Officer

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