

Corporate Services



26 April 2022

[REDACTED]
[REDACTED]

Dear [REDACTED]

YOUR OFFICIAL INFORMATION ACT (1982) REQUEST HBDHB REF: OIA2022036

I refer to your Official Information Act request transferred to district health boards by the Ministry of Health on 30 March 2022 where you requested information from Hawke's Bay District Health Board (HBDHB). Your questions and HBDHB's response is provided below:

The number of times NZ Sign Language Interpreters were booked (Successful and Unsuccessful) for Dr appointments in each DHB each week over the period of 1 year Feb 2021 to Feb 2022?

Hawke's Bay DHB used the New Zealand Sign Language interpreter for 21 days with a total of 45 units in the time period of 1 February 2021 to 1 February 2022.

Would it have the type of Dr appointments by medical field or location (e.g. hospital or general practice) appointments that used NZSL Interpreters?

Hawke's Bay DHBs reporting system does not capture what type of medical field or location within its facilities that New Zealand Sign Language interpreters have been used. Therefore this portion of your request is declined under section 18 (g) of the Official Information Act relation to information not held.

I trust this information meets your needs. If you would like any further information or clarification please contact us via email. If you are not satisfied with this response you may contact the Office of the Ombudsman, phone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Hawke's Bay DHB website after your receipt of this response.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chris Ash".

Chris Ash
Chief Operating Officer

cc: Ministry of Health via email: SectorOIA@moh.govt.nz
oia@hbdhb.govt.nz

CHIEF EXECUTIVE'S OFFICE
Hawke's Bay District Health Board

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