

Corporate Services



28 March 2022

[REDACTED]
[REDACTED]

Dear [REDACTED]

YOUR OFFICIAL INFORMATION ACT (1982) REQUEST HBDHB REF: OIA2022022

I refer to your Official Information Act request transferred to district health boards by the Ministry of Health on 4 March 2022 where you requested information from Hawke's Bay District Health Board (HBDHB). Your questions and HBDHB's response is provided below:

"I am enquiring regarding the data collection process that tracks availability of Rest Homes beds in New Zealand. I understand that the Department of Health and/or the District Health Boards contract an outsourced service to collate the daily availability of specific vacancies at all Rest Homes. As I understand it this status of availability is displayed solely on the website of Eldernet (<https://www.eldernet.co.nz/>). I am interested to understand the nature of this agreement for data collection, and the accessibility of the data in the public domain. I feel that such data, disseminated widely through various platforms would be of great benefit to the public in seeking immediate access to rest homes based on the needs assessment on their own behalf or on behalf of a relative."

Eldernet is contracted to Hawke's Bay DHB to provide a web-based platform for capturing real-time vacancy status data for all Hawke's Bay DHB (ARC) facilities.

Vacant bed reporting, including significant themes and insights, is regularly provided to Hawke's Bay DHB, as part of its contract, within a private platform. Therefore Hawke's Bay DHB declines your request under section 9(2)(b)(ii) relating to likely unreasonably prejudice the commercial position of the person who supplied or who is subject of the information, ie; Eldernet.

Public visibility on Eldernet indicates whether facilities have current vacancies, or not. No other detailed information is published.

I trust this information meets your needs. If you would like any further information or clarification please phone me. If you are not satisfied with this response you may contact the Office of the Ombudsman, phone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Hawke's Bay DHB website after your receipt of this response.

Yours sincerely

A handwritten signature in black ink, appearing to read "ef", is positioned above the printed name of the signatory.

Emma Foster
Executive Director
Te Puni Toha Ratonga – Planning Funding & Performance

cc: Ministry of Health via email: SectorOIAs@moh.govt.nz oia@hbdhb.govt.nz

CHIEF EXECUTIVE'S OFFICE
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