## **Corporate Services**



20 January 2022

Dear

## YOUR OFFICIAL INFORMATION ACT (1982) REQUEST HBDHB REF: OIA2021163

I refer to your Official Information Act request partially transferred to district health boards by the Ministry of Health on 2 December 2021 where you requested information from Hawke's Bay District Health Board (HBDHB). Your questions and HBDHB's response is provided below:

"The percentage of patients that have been declined referrals from multiple internal and external requests for gastro-intestinal department
-Multiple being more than 3 separate GP/Doctor referrals"

Hawke's Bay DHB received 6039 gastro-intestinal patient referrals from 1 December 2019 to 1 November 2021. Of these, 40 referrals were declined. Of those, none were multiple referrals.

I trust this information meets your needs. If you would like any further information or clarification please phone me. If you are not satisfied with this response you may contact the Office of the Ombudsman, phone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Hawke's Bay DHB website after your receipt of this response.

Yours sincerely

Rika Hentschel

**Acting Chief Operating Officer** 

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cc: Ministry of Health via email: SectorOIAs@moh.govt.nz oia@hbdhb.govt.nz