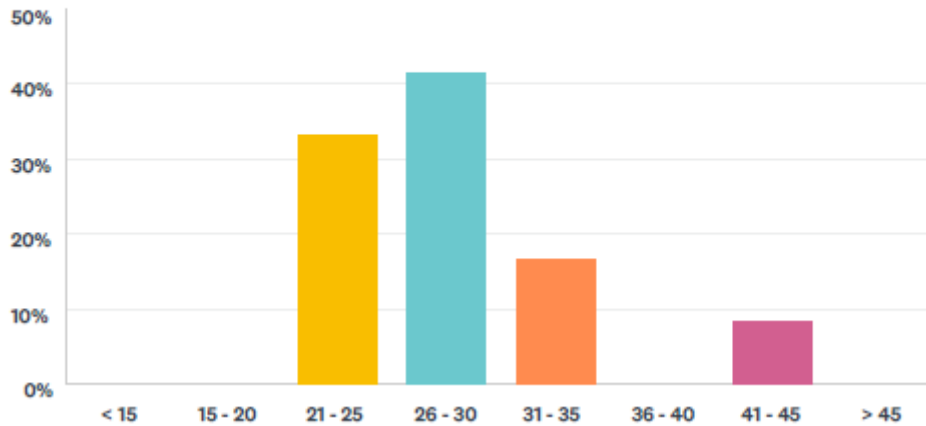


Ata Rangi Consumer Survey Results:

Summary for Quarter 2 October to December 2017

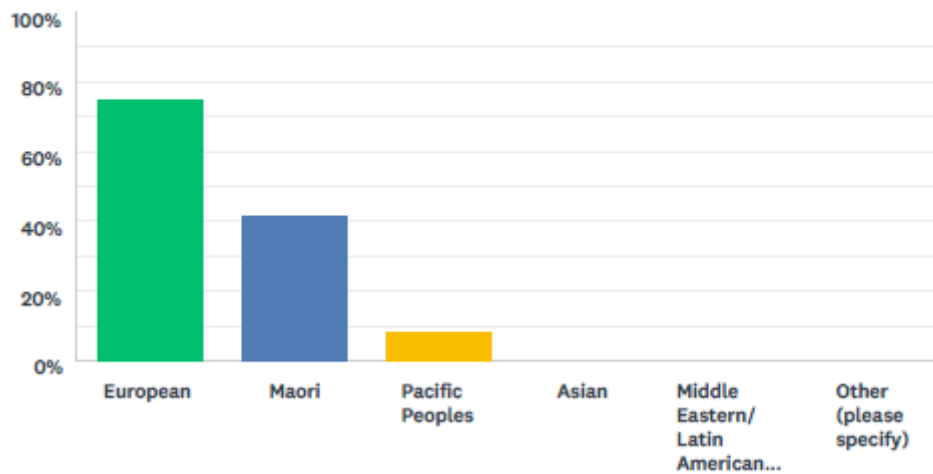
Q1 What age group (in years) do you belong to?

Answered: 12 Skipped: 0



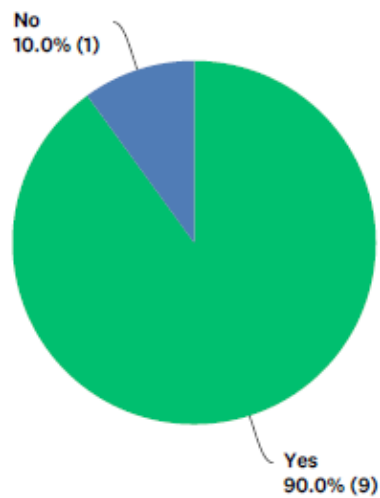
Q2 What ethnic group(s) do you belong to?

Answered: 12 Skipped: 0



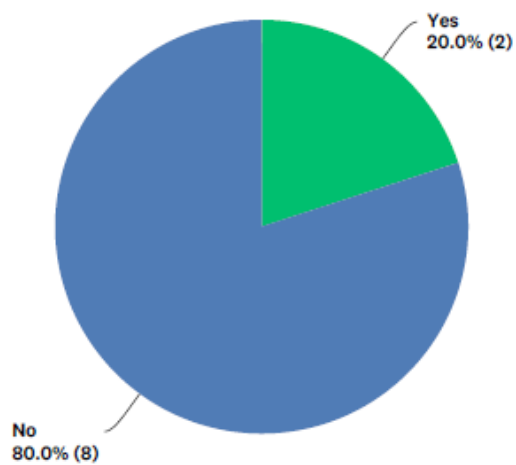
Q5 Was Ata-Rangi your first choice of places to have your baby?

Answered: 10 Skipped: 2



Q7 Did you stay in Ata-Rangi's antenatal ward before baby was born?

Answered: 10 Skipped: 2



Q8 What was your LEAST favourite thing about your stay in the antenatal ward?

There were very limited responses to this question, which were generally positive:

“Nothing, it was an enjoyable experience and the team made it even better”

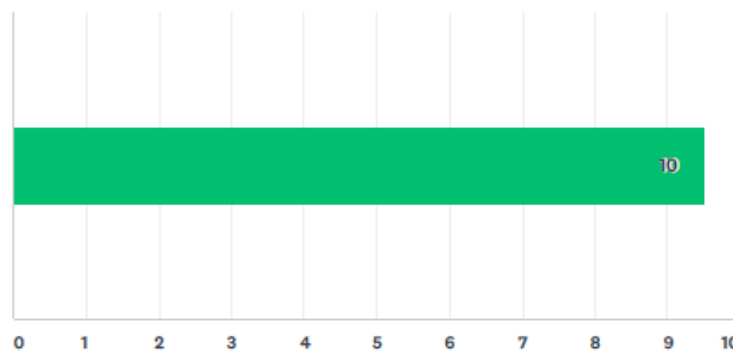
Q9 What was the BEST thing about your stay in the antenatal ward?

The staff were praised by all respondents to this question:

“The midwives and doctors, and how everyone made me and my family feel welcome, and how helpful everyone’s been.”

Q10 How would you rate the service you received during your antenatal ward experience at Ata-Rangi? (click & drag the slider to the score you select 0-10)

Answered: 2 Skipped: 10



Q11 What was your LEAST favourite thing about your labour and birthing experience?

Common themes were poor communication and involvement in planning and decision making with regards to care.

Q12 What was the BEST thing about your labour and birthing experience?

There were numerous comments about the amazing midwives and doctors.