

Current visitor policy

Applies to all Hawke's Bay DHB facilities from 3 December 2021

- Do not visit if you are sick and check you have not been to a location of interest.
 - Visiting hours are 1-8pm.
 - No children under 16 years are allowed on the wards.
 - All visitors must sign in using the Covid Tracer app or provide their details on arrival. Please make sure to turn on Bluetooth tracing in the NZ Covid Tracer app.
 - Visitors must wear a medical grade surgical mask. If you do not bring your own mask one will be given to you to use.
 - Visitors must practice good hand hygiene and physical distancing.
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Wards tower block, Intensive Care Unit and Ngā Rau Rākau mental health services: one visitor at a time. More than one person will be able to visit each day, but each person can only visit once a day.

Emergency Department (ED): no visitors or support people allowed.

Discretion will be applied for children under 16 years or for people with special care needs by the Clinical Nurse Manager or shift coordinator.

Special Care Baby Unit (SCBU): only parents can visit.

Maternity delivery-suite: one support person is allowed.

Maternity post-natal: one support person plus one visitor at a time, and only one visit a day.

Outpatients: outpatient appointment patients including radiology and laboratory should come alone, unless they have been asked to bring a support person. Exceptions to this are a parent/guardian accompanying a child under 16 years or people who have a disability and/or need assistance.

Discretion may be applied on a case-by-case basis.